# Roswell Police Department











# FROM THE CHIEF'S DESK

#### Chief Rusty Grant

On behalf of the talented men and women of the Roswell Police Department, I present our 2013 Annual Report. This report will provide you with an overview of the organization and our operations for the year. It also contains statistics and facts that people are most curious about.

The year was one that brought many changes to the department, including my appointment as the Chief of Police, the addition of Deputy Chief Craig Easterwood and the promotion of Ken McRae to Captain.

Other changes include the Uniform Patrol Division changing to 12-hour shifts, the promotion of four Lieutenants and nine Sergeants, the change in our computerized reporting system and the addition of a new Narcotics unit and canine "Bart" to the force. The Roswell Police Department also has a new look as new Chevrolet Caprices with updated graphics were added to our fleet.

Developing our community partnerships and giving members of our community new tools to stay safe has been a priority for 2013. Exciting new programs like S.A.F.E. women's self-defense awareness classes, CyberSafety education for parents and kids, and critical incident planning and training for schools and businesses in the City of Roswell have been very successful. These new programs are just a small example of a wide variety of educational programs and services the Department provides to the people who live and

work in Roswell.

Regular evaluation and review of current practices is part of what allows us to deliver a consistently



high level of service and our officers take an active role in that process. A policy committee was formed that is reviewing every aspect of Roswell Police Department policy and updating it as necessary. This will ensure that our policies and procedures are relevant and up to date while staying in accordance with the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards.

In this report you will find highlights of just a fraction of the great things that Roswell Police Officers have been doing over the past year that make us leaders in the profession. It takes dedicated individuals and a culture of hard work and professionalism to remain at the forefront of the law enforcement community. I have no doubt the men and women of the Roswell Police Department will continue to provide the citizens of Roswell with one of the best departments in the nation.

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# City of Roswell Mayor & Council



Mayor Jere Wood



Rich Dippolito Post 1



Betty Price Post 3



Jerry Orlans Post 5



Becky Wynn Post 2



Kent Igleheart Post 4

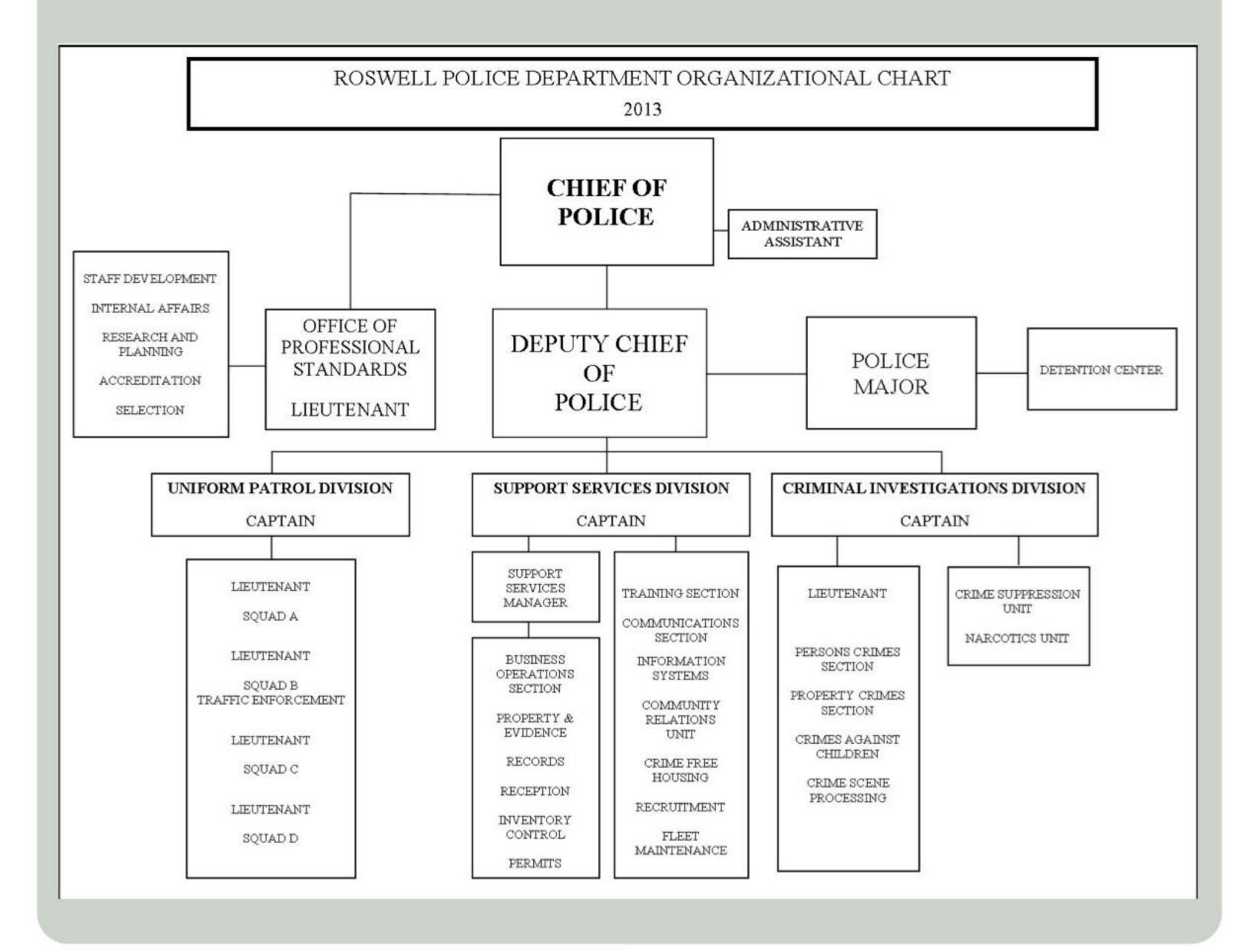


Nancy Diamond Post 6

# Welcome to the Roswell Police Department

The Roswell Police Department provides police services to all those who live, work, play, and travel within the 42.02 square miles of the City of Roswell, Georgia. About 90,000 residents call Roswell home, and the 198 employees of the Roswell Police Department work hard to provide the best services possible 365 days a year. The Department has three main divisions: Uniform Patrol, which represents the uniform presence and backbone of the Department; Criminal Investigations, which handles all types of investigations and crime scene processing; and Administration, which supports many of the day-to-day operations of the Department and is home to the Training Unit, Community Relations Unit, and Roswell 911 Center, among others. The Annual Report 2013 will explore some of the daily functions, activities and initiatives of the employees in these and other areas of the Department.





# Roswell Police Department Mission, Vision, Values, Philosophy

These statements and principles are what guide us through everything we do and shape the future of the Roswell Police Department.

#### **MISSION**

The Roswell Police Department vows to protect life and property, preserve the peace, and strives to prevent crime, fear, and disorder in the City of Roswell in partnership with all of those who live, work, and travel through our city.

#### VISION

The Roswell Police Department strives to achieve the lowest crime rate and the highest quality of life in the State of Georgia. Our goal is to be recognized as the most professional law enforcement agency with the most desirable work environment of all law enforcement agencies in the State of Georgia.

#### **VALUES**

We, the Roswell Police Department, show in our words and actions that we value:

INTEGRITY	RESPONSIBILITY & PROFESSIONALISM	COURAGE	COMPASSION	PERSEVERANCE
Honesty and truthfulness in our actions.	Acting professional with the interest of the community foremost.	The ability to confront fear, pain, danger, uncertainty, or intimidation.	Have concern and respect for all.	The diligent pursuit of our organizational mission and vision despite hardships, obstacles or opposition.

Through our values we commit to uphold the Constitution of the United States and laws of the State of Georgia in order to achieve justice for all.

#### PHILOSOPHY

Safeguarding the persons and property within the City of Roswell is a shared responsibility between the Roswell Police Department and all those we serve. We strive to prevent crime, fear, and disorder through vigilance, preparation, and equal protection under the law, always mindful of individual rights and dignity. We foster a working environment within our organization where members are treated with respect, new ideas are encouraged, and teamwork is promoted.

### Uniform Patrol Division





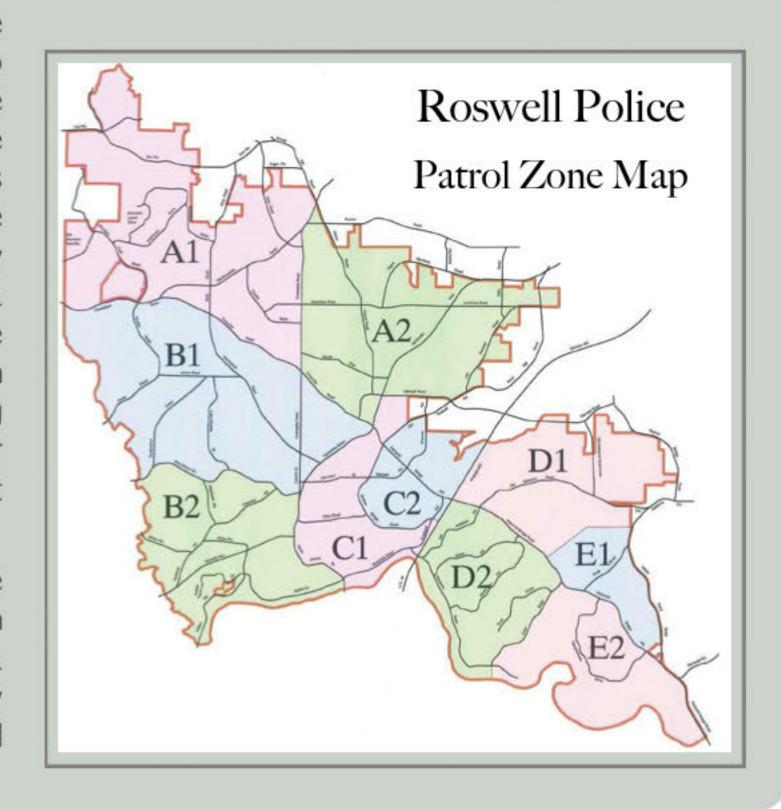
When most people come in contact with an officer of the Roswell Police Department, it is usually an officer from the Uniform Patrol Division. These officers patrol all areas of the city, look for criminal activity and answer calls for service. Our Traffic Enforcement Unit (TEU) also falls under the command of the Uniform Patrol Division.

Most of the patrol cars one might see in Roswell are patrolling one of five zones, each divided into two beats. These officers work 12-hour shifts and are responsible for all calls for service. Roswell Police Officers take their safety and the safety of others very seriously, so, for many calls, depending on the circumstances of the call, two or more officers may automatically respond. When they are not handling a call for service or the resulting paperwork, the officers try to remain active in their beat. This can mean being visible in a problem area, conducting traffic enforcement, talking to a local business owner or resident, or going on a foot patrol in an area not accessible by car.

Roswell Police Officers must remain ready to handle any situation that comes their way, which can include anything from a simple false alarm to a critical life-threatening incident. This means that they must have a variety of quality equipment and

When most people come in contact with an officer training. Roswell officers are some of the most well-of the Roswell Police Department, it is usually an equipped and well-trained officers in the State of officer from the Uniform Patrol Division. These Georgia.

Inside the average Roswell police vehicle, in addition to the typical police equipment like a prisoner cage, police radio, and emergency lights, you may find equipment such as Stop Sticks, which can help



### Uniform Patrol Division



officers safely end dangerous pursuits. Officers also each carry a ballistic helmet for protection in high-risk operations. A shotgun or rifle may be quickly deployed during a critical incident and both are also standard issue. Typical safety equipment such as traffic cones, first-aid kit, and fire extinguisher are also standard in the vehicle. Some police vehicles are equipped with a RADAR unit, which can detect the speed of traffic in front of or behind the patrol vehicle whether the patrol vehicle is moving or stationary. A LoJack receiver may also be installed, which can alert an officer to the type and location of stolen property equipped with a LoJack transmitter.



The Traffic Enforcement Unit (TEU) focuses its attention on enforcement of the State's traffic laws. The unit uses a number of technology-based and statistic-based strategies to identify problem intersections and streets, as well as responding to citizen complaint areas. The unit will create a specific enforcement plan based on the given problem.

TEU is also responsible for investigating most accidents involving City of Roswell vehicles. A reciprocal agreement with the City of Alpharetta allows for their officers to investigate serious accidents involving City of Roswell vehicles and provides Roswell officers to investigate the same for City of Alpharetta vehicles. One officer from TEU is assigned to investigate hit-and-run accidents and all officers from the unit thoroughly investigate all fatality and serious injury accidents in the City of Roswell. All of these officers are highly trained and considered to be experts in their field. You may also see members of TEU on motorcycles at special events throughout the City of Roswell.

#### Roswell Police School Safety

After the school shooting at Sandy Hook Elementary School in Newtown, CT, Roswell Police Officers made an extra effort to establish a presence at local schools. This was to discourage any similar crimes and help provide a sense of security for students and parents. This also included meeting individually with school officials and going to a number of meetings with parents and teachers.



As members of the Community Relations Unit continued to reach out, they visited a number of private schools, which often do not have the systems in place that a larger public school system has available. Officers noticed that the preparedness of private schools within the City of Roswell was extremely inconsistent. The officers began helping schools with security walkthroughs, as well as writing and practicing emergency plans. Officers also created a program specifically for private schools that helps prepare every school employee for a critical incident at their school. Elements of the program include awareness, prevention, mindset, reaction, and what to expect from first responders. The program was so successful, it has been adapted for the business community as well.

#### **Spotlight:**

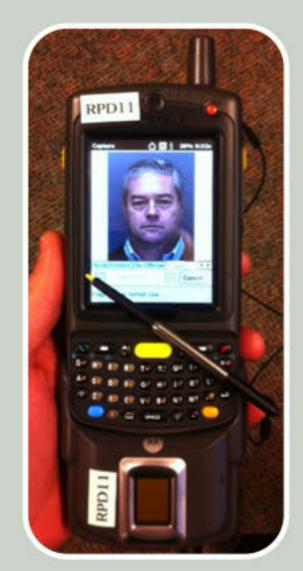
# TECHNOLOGY



Roswell Police Officers put a lot of new technology in service in 2013. Among them, a new Intoxilyzer 9000 machine, portable fingerprint scanners, X2 Taser Electronic Control Weapon, and an entirely new computer and software package that changes the workflow of nearly everyone at the Police Department.

Through a grant from the Georgia Governor's Office of Highway Safety, the Roswell Police Department purchased a new Intoxilyzer 9000 machine. The Intoxilyzer 9000 was selected by the Georgia Bureau of Investigation as the successor to the existing Intoxilyzer 5000 used across the State. The Roswell Police Department is one of the first in the State of Georgia to have the new machine thanks to this grant.





The Department also purchased 13 new RAPID-ID mobile fingerprint identification systems. The devices were purchased with federal funding and allow officers to help identify people on the street much faster. In certain situations, a person's true identity may not be discovered until after a trip to the Detention Center to use the fingerprint scanner, which can take time and be very inconvenient for everyone. The other option would be to let a suspect go, never being able to confirm if they were telling the truth about their identity and status as a possible wanted person, parolee, or sex offender. The new scanners are similar to the devices used in stores for scanning inventory. Rather than reading a barcode, the scanner can read a person's fingerprint and submit it to Georgia's Automated Fingerprint Identification System.

You may notice a new yellow device on a Roswell Police Officer's duty belt. The Department is phasing out the Taser model X26 for the newer <u>Taser X2</u>. The X2 uses

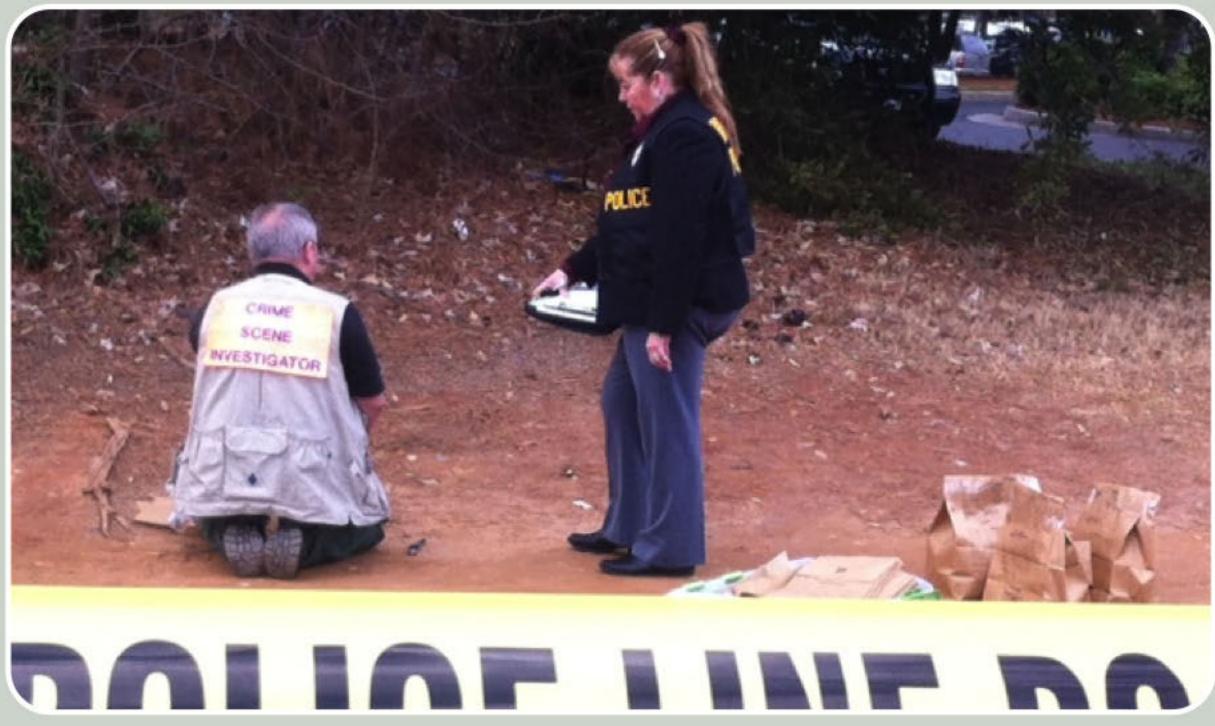
cutting-edge technology and has many advantages that improves safety. Among them, the X2 uses an improved two-laser sighting system for greater accuracy, improved electronics, software and durability, and duel cartridges provide an immediate backup cartridge deployment.



One of the most significant changes for the Roswell Police Department in 2013 was the switch to a new software package from OSSI. The new system tightly integrates nearly every system in the Department, from when a 911 call is received, to when a police report is filed, evidence is logged, a Detective investigates, and a suspect is booked into jail.

# Criminal Investigations Division





After a crime occurs and the perpetrator is gone, the Criminal Investigations Division takes over. Detectives in this division specialize in investigating either persons crimes, property crimes, crimes against children or crime scene processing. The Crime Suppression Unit and Narcotics Unit also fall under the command of the Criminal Investigations Division. Roswell Police also have three detectives assigned to multi-agency task forces to combat the large-scale trafficking of illegal drugs.



Persons Crimes Detectives investigate deaths, robberies, rapes, and aggravated assaults, among other things. Specially trained detectives handle all Crimes Against Children cases. Property Crimes Detectives investigate crimes like general theft, burglary, auto theft, and white collar crimes. Two white collar crimes detectives are also active members of the United States Secret Service White Collar Crimes Task Force, which can provide additional training and resources to aid their investigations.

The Crime Suppression Unit is a versatile investigative support unit responsible for identifying and addressing specific crime problems and trends within the City. Officers in this unit must be creative and able to quickly shift focus to different tasks and different types of problem-specific enforcement. They may employ a variety of tactics, including both high-visibility uniformed enforcement and plain-clothed operations and surveillance.

The Narcotics Unit specializes in detecting, investigating, and prosecuting those persons who violate the laws in reference to illegal narcotics in the City of Roswell. This includes

# Criminal Investigations Division



# Roswell Police Tips

Fighting crime takes a team, and you are an important member. The Roswell Police Department encourages you to report suspicious activity and criminal behavior anonymously. No one knows your neighborhood better than you, and we need your help to prevent the crimes that hurt your quality of life. take all tips seriously, but the Roswell Police Department specifically seeks information about past crimes and ongoing criminal activity, including drug and gang activity. With your help, we can work together to keep families safe and criminals off the street.

> Provide a Crime Tip Anywhere

phone 770-641-3959

email tips@roswellgov.com

online roswellgov.com/tips

Leave a message on our crime tip line at 770-641-3959 or send an email to tips@roswellgov.com. Anyone can provide information and all tips will be considered anonymous. A website has also been set up at roswellgov.com/tips.

production, manufacturing, distribution, sale, and chronic use. Investigations can come from a variety of sources, including citizen complaints and anonymous tips, as well as cases referred to the unit by other officers or agencies. As the information is verified, a plan for investigation is formed. While every investigation is different, some may require traditional strategies such as surveillance, controlled and undercover purchases of narcotics and use of informants. The Narcotics Unit also has at its disposal a number of high-tech tools that may be employed to gather evidence and keep everyone safe during an investigation. The unit works closely with surrounding agencies, as well as state and federal law enforcement, to share information and work towards common goals in combating illegal drug activity.

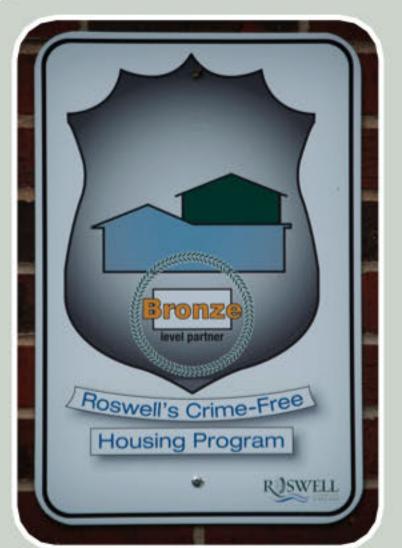


The Roswell Police Department also has two detectives assigned to High Intensity Drug Traffic Area (HIDTA) groups and one assigned to the Drug Enforcement Administration (DEA) Task Force. These detectives collaborate with officers from various local, state and federal agencies, combining resources and attacking large-scale drug trafficking problems that can stretch across many jurisdictions. Being a part of these groups brings back invaluable training and resources that can be used locally.

**Spotlight:** 

# CRIME FREE HOUSING & NEIGHBORHOOD WATCH





Assigned to the Community Relations Unit is a Crime Free Housing Officer, who leads the Crime Free Housing Program, an innovative crime prevention solution designed for rental properties. The cornerstone of the three-phase

program is the partnership between law enforcement and the community, specifically owners and managers of multi-family rental properties. It is a natural combination of resources that has proven to stabilize the resident base, reduce exposure to civil liability for property owners, and, in turn, reduce crime, which benefits everybody.



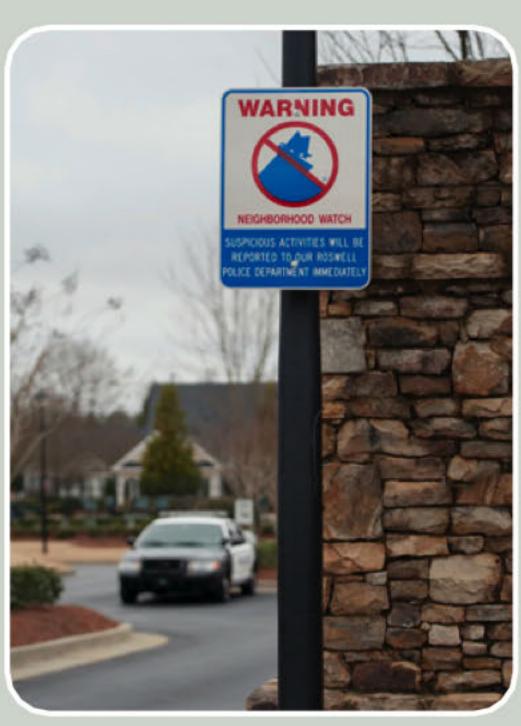
Currently 27 of the 29 apartment communities in the City of Roswell have signed onto the program, and certain aspects of the program have carried over and proven to be beneficial in other parts of the business community. In 2013, Roswell Creek Apartments received a "Gold" certification. Seven Pines Apartments and Arium at Northpoint Apartments each received "Silver" certification, which distinguishes their high level of partnership and dedication to the program and their residents.

The Roswell Police Department Community Relations Unit also routinely helps neighborhoods organize and update their Neighborhood Watch programs. Officers work with neighborhood leaders to tailor programs for their specific neighborhood



depending on resident interest and the amount and type of issues that concern them. Getting residents organized and openly communicating about problems that may be going on amongst themselves can be a challenge, so officers help facilitate, by going to homeowners association

meetings and other, more informal meetings with residents to provide valuable, up-to-date safety information specific for their area and keep lines of communication open with neighborhood leaders.







Roswell Police Department.

The Records Section receives, maintains and distributes records of police activity. They respond to Department and those who visit or call. They are **PropertyRoom.com**, an online police auction center. assigned to various areas within the department and can have a variety of duties, including creating, maintaining and distributing forms, files, and reports for the Criminal Investigations Division, as well as performing other necessary administrative services.

Some personnel are assigned other specific functions such as crime and intelligence analysis. These training classes that cover a multitude of specialties

The Support Services Division encompasses a wide personnel work to provide statistical and Uniform variety of job functions. Some are very visible, such Crime Reporting (UCR) information and provide as the officers in the Community Relations Unit, and valuable research and data that help identify some, such as Records and Permitting, provide a patterns, trends and linkages in criminal activity. New very specific and important service to the public. The in 2013, the Department now has one person Property and Evidence Unit and Training Unit are less assigned to Victim Assistance. This person helps to visible to the general public but are absolutely ensure victims of crimes are aware and able to necessary to maintain the high standards of the obtain the resources and help they may need, and serves as a liaison between the Police Department and victims or witnesses of crimes in the City of Roswell.

all requests for reports, including Georgia Open The Property and Evidence Unit is responsible for Records Requests, accident, and incident reports. receiving, storing and handling all evidence and The Roswell Police Department is also responsible for property coming in and out of the Police providing permits for liquor pouring and handling, Department. Evidence Technicians handle certain massage therapy, vehicles for hire, and public evidence that needs to be transported to the GBI for solicitation. The Department has five Administrative processing. Upon adjudication of a case, items may Specialists who provide support to the Police be returned, destroyed, or auctioned using

> The Training Unit ensures that all personnel receive the most progressive information and training related to all aspects of the job. The Police Department's Training Officer and staff organize and coordinate the Field Training Officer (FTO) Program, Recruit Training Academy, and a wide variety of other



and skill levels. Many of these classes are presented at the Roswell-Alpharetta Public Safety Training Center (RAPSTC). The Training Unit also coordinates with <u>SharpShooters USA</u> to conduct "open range" days, where officers can stop by on or off duty to practice specific skills with Roswell Police instructors. This focus on firearms proficiency has resulted in a dramatic increase in firearms qualification scores for the Department since last year.



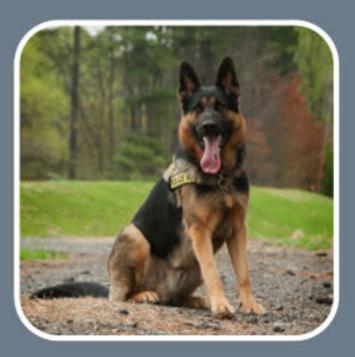




Some of the important training that officers took part in during 2013 included an update and improvement to their tactics when clearing structures and moving through a tactical environment. Officers also participated in a "Force Options" class that put them in realistic scenarios ranging from speaking with a person in need of mental health help to dealing with a potential active shooter. The training forced officers to quickly determine which piece of equipment or skills they may need to employ to best handle the situation.

#### Roswell Police New K9 in service

In 2013, The Roswell Police K9 Unit expanded. Officer Rob Colombo was partnered up with K9 Officer "Bart," a German Shepherd born in Germany. At six months old, K9 Bart went to Holland for a year to train before arriving in the United States.



Officer Colombo and K9 Bart work and train very hard to keep their skills sharp. K9 Bart is a multi-purpose police dog, which means that he can track people, search for drugs and apprehend criminals.



Officer Colombo and K9 Bart joined the existing team of Officer Thomas Cooper and K9 Bruno patrolling the City of Roswell. There are plans for a third K9 team to be added in 2014.



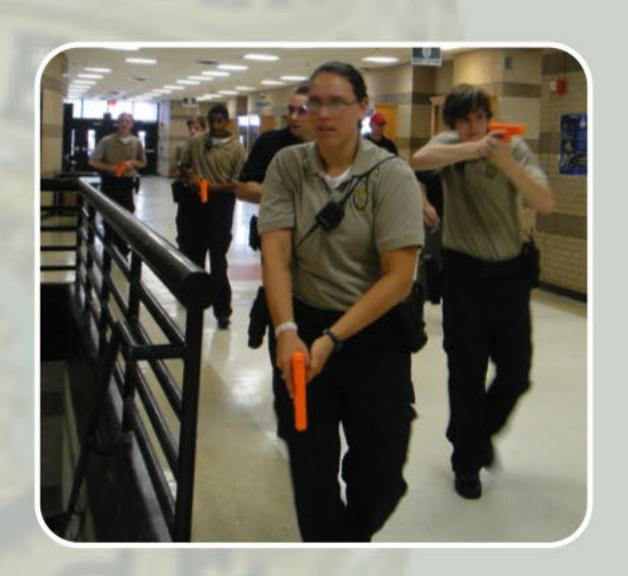
Officers of the Community Relations Unit work to provide a positive link between the Roswell Police Department and the community. The unit is responsible for ongoing programs including Neighborhood Watch, Citizens' Police Academy, Crime Free Housing Program, and the "On Patrol" video series, among many others. The unit puts together and presents an endless variety of specialized programs for people of all ages, from school children to our senior citizens. Participation in special events, targeted education and information sharing creates partnerships with schools, businesses, and other community groups that prove to be invaluable. The Community Relations Unit is also responsible for public information to the news media as well as social media such as Facebook and Twitter.



Some of the more notable programs and events in 2013 included the continuation of the popular radKIDS children's safety program through a partnership with Roswell Recreation and Parks. Added in 2013 was the S.A.F.E. women's self-defense awareness class and Civilian Firearms Safety Seminars. The Roswell Police Department also partnered with Target once again for the large National Night Out event in August as well as our First Annual Heroes and Helpers event in December. Heroes and Helpers allows underprivileged children to have a very special and fun morning shopping with a police officer and participating in a number of other activities in the

store, to include holiday crafts and visiting with Santa Claus.

The Community Relations Unit is also responsible for Roswell Police Explorer Post 10, a program for young men and women aged 14-20 who are interested in a possible career in law enforcement. The program develops character and leadership skills as well as an appreciation for the community and citizenship while gaining hands-on experience and practical knowledge in the law enforcement field. Police Explorers conduct weekly training and compete against other Explorer posts while participating in community service projects.





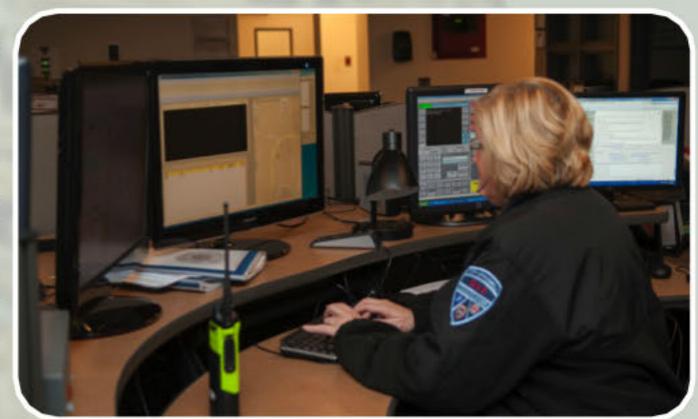


The Roswell 911 Center also falls under the command of the Support Services Division. The 911 Center provides dispatch and E911 services for the cities of Roswell and Mountain Park. Three shifts of Communications Officers monitor nine radio channels with capabilities to monitor over 80 more if necessary. They are responsible for 10 E911 phone lines and over 40 other emergency and non-emergency phone lines. They work using eight full dispatch consoles with Motorola Centra-comm Gold Elite systems, allowing for communication with multiple agencies across metro Atlanta.

In 2013, the Roswell 911 Center implemented many new changes. The biggest changes came as a result of new OSSI software package that has changed the workflow of everyone in the Roswell Police Department. For the 911 Center, this meant an entirely new Computer Aided Dispatch (CAD) system, which is the backbone of the 911 Center. This required "building" the system with all necessary information and training Communications Officers on its use to maximize the benefits.

Other changes focused on new training and protocols to create more consistency in information for responding units in critical incidents. The result is better service to callers and increased safety for

responders. It also made the Roswell 911 Center the first in the State of Georgia to achieve triple certification through the International Academies of Emergency Dispatch for Emergency Medical, Fire, and Police protocols. The 911 Center is fully capable of providing life-saving, pre-arrival instructions to callers experiencing medical, fire, or police emergencies. The Emergency Medical Dispatch protocol was put to the test very early in March 2013 when a Roswell Communications Officer was able to give pre-arrival instructions that led to the successful birth of a baby girl prior to emergency responders arriving on scene.



This and other advanced training helps toward the

911 Center's goal of accreditation as a Communications Center of Excellence through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The professionalism and commitment to advanced training shown by the Communications Officers, together with the best equipment and implementation of advanced software, provides the citizens of Roswell a 911 Center they can depend on and trust in any emergency.



#### **Spotlight:**

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Due to the Ford Crown Victoria being discontinued, a new police car had to be chosen for the Roswell Police Department. After testing various models and looking at data from other agencies, a committee of officers decided on the new Chevrolet Caprice for a primary patrol vehicle.

The rear-wheel drive Caprice features a 6.0L V8 and 355 hp with Active Fuel Management and FlexFuel capability. The vehicles have heavy-duty suspension, braking and electrical systems with extra cooling for the transmission and power steering. It has a host of features built in to make a police

officer's life a little easier and more comfortable, including special seats to accommodate a police duty belt and a large trunk for equipment.





The marked patrol cars have the familiar black and white colors with updated lettering and necessary police equipment, including emergency lights, siren, police

radio, secure gun racks, and push bumper. Prisoners are kept secure with a partition and guards to prevent the rear windows from being broken. The standard back seat is replaced with a plastic seat for more space, better durability and easy cleaning. Roswell Police Detectives drive an unmarked version of the Caprice.

## Office of Professional Standards





The Office of Professional Standards reports directly to the Chief of Police and is responsible for Internal Affairs, Research and Planning, Accreditation, and Selection. The mission of this office is to ensure the integrity of the Department and its personnel through impartial investigation and developmental management support.

Internal investigations resulting from complaints and allegations of misconduct brought against members of the Department are handled by the Office of Professional Standards through an Inquiry Review Process. One part of that process is the Inquiry Review Board made up of officers from various units in the Department. It greatly increases accountability and ensures a standardization of how inquiries are handled.

The Roswell Police Department has been nationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA)

since 1995 and has enjoyed accreditation through the Georgia Association of Chiefs of Police (GACP) since 2005. This long relationship benefits the Department and citizens of Roswell by providing a framework of standards for the Department to adhere to, resulting in a higher level of service while reducing liability and risk.

Selection of new employees is also handled by the Office of Professional Standards. The selection process is very important, as it is the very first step in shaping the future of the Roswell Police Department. An intensive series of tests and background work ensures the highest quality employees and maximizes the success rate of officers in the police academy and Field Training Program. The process helps ensure that only the best officers are sworn in to protect and serve the City of Roswell.

#### Roswell Police Department Internal Investigations 2013

INVESTIGATION TYPE	SUSTAINED	EXONERATED	UNFOUNDED	NOT SUSTAINED	RESIGNED DURING INV.	PENDING
FORMAL	10	9	2	2	2	1
INQUIRY	4	6	11	3	0	5

#### Roswell Police - 2013 Hiring & Training

2,500

hours of advanced and specialized training coordinated by the Training Unit 542

applications processed (sworn & civilian positions)

15

new officers hired 160

average number of training hours per Roswell Police Officer 30,657

total hours of POST training for all Roswell Police Officers

#### **Spotlight:**

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The Roswell Police Department developed and implemented a new recruiting plan with the goal of targeting the highest quality Police Officer candidates. This, paired with our new selection process, ensures the men and women who patrol the City of Roswell are the best fit for our city.

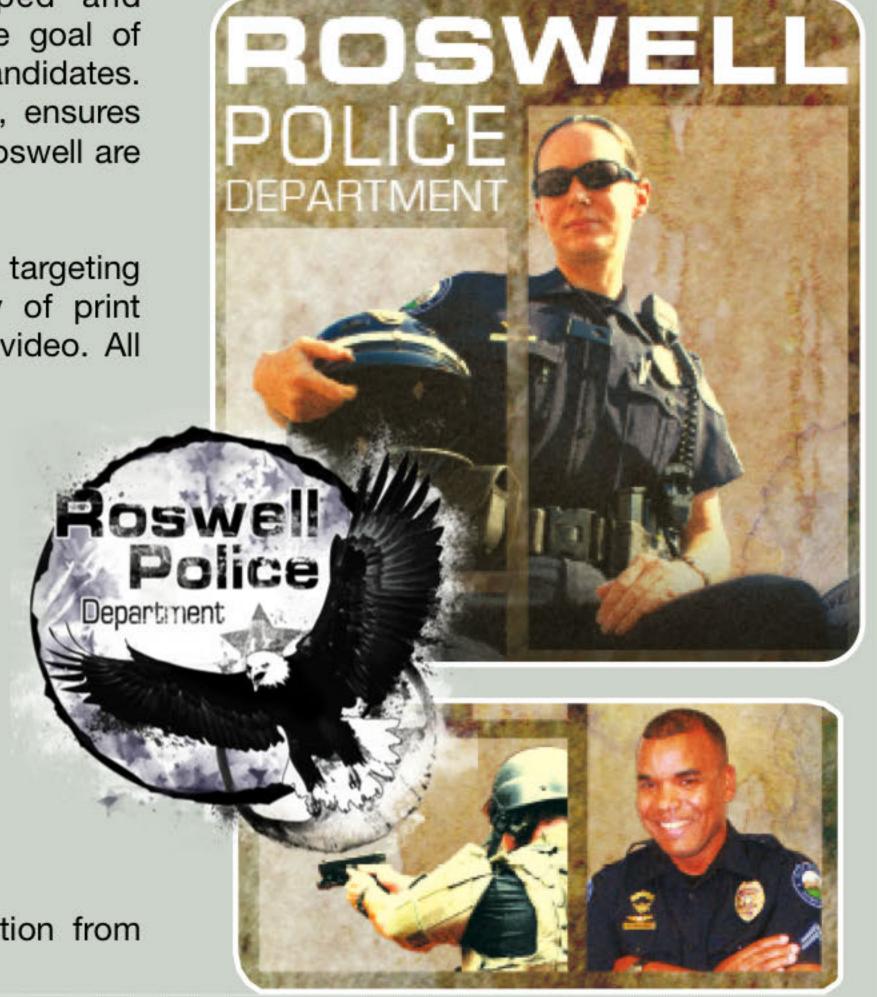
Part of the plan included a host of new media targeting a certain audience. This includes a variety of print materials, a website, advertisements, and a video. All

media concepts were developed by Roswell Police Officers and developed with the help of in-house experts, including a photographer, videographer, and graphic artist in the City's Community Relations Department.

The new Roswell Police recruitment video received a great honor from the City-County Communications & Marketing Association in September when it was awarded the Silver Circle Award in the TV & Video Promotional Category. Judges noted the video's good energy and clear message as part of the

reason for edging out some tough competition from

around the nation.





### Detention Center





Since changes made in 2012, the Roswell Detention Center is primarily a 72-hour holding facility. This means that anyone arrested in Roswell and brought to the Detention Center generally will not stay more than three days. Housing a prisoner can be costly, so these efficient procedures keep costs much lower.

The Detention Center is staffed with three shifts of Detention Officers who have a wide variety of duties. The officers book and release inmates, handle court and bonding paperwork, and take care of details such as inmate food service, visitations, and court appearances.

An electronic warrant system puts Roswell Police Officers face-to-face with a judge over a computer within minutes for certain charges. Thanks to an agreement with the Fulton County Sheriff's Office, after an arrest, the officer can obtain a warrant and have the inmate transferred to the Fulton County Jail annex in Alpharetta or the main facility in Atlanta.

Certain arrestees must have a bond hearing in Roswell and can do so via closed circuit television in the Detention Center, which is much safer and more efficient than transporting inmates to court.



If the prisoner can not bond out of jail within 72 hours or the prisoner is under sentence by the Roswell Municipal Court, they are transferred to a contracted facility in Pelham, GA. The facility, run by the Pelham Police Department, handles all prisoner services, including medical services and transportation to and from Roswell when necessary.

The Detention Center also uses the TeleHealth Program for inmate medical services. The TeleHealth equipment includes a monitor that allows the inmate to speak with medical personnel as they are being evaluated real time. This reduces costs and logistical issues related to medical services and transports, while increasing officer safety.

## Part-Time Units



North Fulton SWAT is a multi-agency tactical unit made up of officers from Roswell Police, Alpharetta Police, and Milton Police. Team members work a variety of full-time assignments and ranks within their respective jurisdictions and come together as North Fulton SWAT to handle critical incidents, such as barricaded subjects, hostage situations, high-risk warrants and any other situations that may require their specialized skills and equipment. The team increases their firearms proficiency, routinely training on a host of weapons systems, and practices special team-based tactics to address a variety of situations. The team also

utilizes certain breaching strategies and less lethal options along with special shields, surveillance equipment, and vehicles to accomplish its mission.

Attached to the team is the Crisis Negotiation Team (CNT), which trains and works hand-in-hand with the tactical element towards a common goal.

The combination of resources reduces the response time of tactical officers since all three cities can draw from a larger pool of officers from across North Fulton County. It also ensures special equipment or specially trained personnel are immediately available to all three jurisdictions, which can be critical in an emergency.



The Mobile Field Force is tasked with quickly responding to incidents of civil disturbance. A need became apparent most recently in 2011 and 2012, as communities across the country, including metro Atlanta, were faced with large crowds of unruly persons protesting economic disparity. Like North Fulton SWAT, the Mobile Field Force is a multi-agency initiative that combines resources to provide an emergency service to more residents that otherwise may not have had access. Roswell Police, Alpharetta Police, Sandy Springs Police and Johns Creek Police all contribute toward the officers' equipment and training needed for this specialized unit.

The Roswell Police Honor Guard participates in events like the "Roswell Remembers" Memorial Day program at Roswell City Hall. Members of this part-time unit work to keep their skills and appearance sharp and professional.

The Reserve Unit is made up of officers who work on a unique part-time schedule, allowing them to fill in gaps in the Uniform Patrol schedule and assist with special events or critical incidents. Reserve Officers have the same training and authority as full-time officers.

# Crime Analysis



The FBI designates certain crimes because of their frequency and severity as Index Crimes. Statistics regarding these crimes are reported by the Roswell Police Department to the FBI as part of Uniform Crime Reporting (UCR) standards. Internally, department personnel utilize statistical analyses to aid in identifying trends, similarities, and possible perpetrators. It helps officers direct their patrols to more efficiently prevent crime before it happens. More information on UCR can be found <a href="here">here</a>.

Roswell Police Department Index Crimes 2013

	HOMICIDE	RAPE	ROBBERY	AGGRAVATED ASSAULT	BURGLARY	LARCENY - THEFT	MOTOR VEHICLE THEFT	ARSON
JAN	0	0	13	4	41	106	4	0
FEB	0	2	9	7	41	131	6	0
MAR	0	3	6	4	43	118	6	0
APR	0	2	1	6	38	129	6	0
MAY	0	1	3	1	35	139	10	0
JUN	0	0	6	6	52	143	3	0
JUL	0	4	7	6	35	147	11	0
AUG	0	2	2	4	44	142	7	0
SEP	0	2	4	3	46	123	7	0
OCT	0	0	4	4	35	132	9	0
NOV	0	1	10	4	37	114	4	0
DEC	1	0	7	5	29	132	2	0
TOTAL	1	17	72	54	476	1556	75	0

Index Crimes as defined by the FBI Uniform Crime Reporting Program

Homicide- The willful killing of one human being by another.

Rape- The penetration of the vagina or anus by any body part or object, or oral penetration by a sex organ of another person without consent of the victim.

Robbery- Taking or attempting to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or putting the victim in fear.

Aggravated Assault- The unlawful attack by one person upon another for the purpose of inflicting severe or aggravated bodily injury.

Burglary- The unlawful entry of a structure to commit a felony or theft.

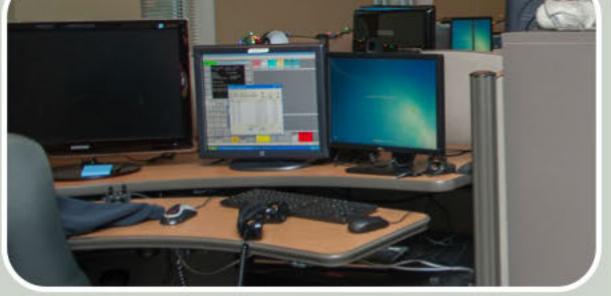
<u>Larceny - Theft-</u> The unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another.

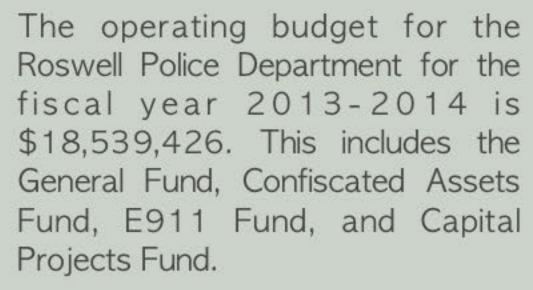
Arson- Any willful or malicious burning or attempting to burn the personal property of another.

## Budget









It should be noted that the Confiscated Assets Fund is a special revenue fund used to account for the proceeds from the sale of confiscated assets and is funded solely through property and asset forfeitures. State law specifically regulates the use of such assets. Examples of use for these funds include training and equipment for the SWAT and Mobile Field Force teams, as well as equipment and training for Crisis Negotiators.

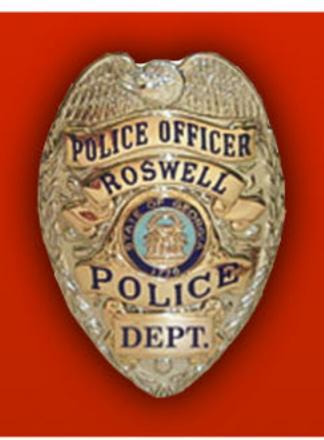
The Roswell Police Department works to maximize its service delivery within its given budget. More budgetary information can be found here.



FUND	FY14 APPROVED BUDGET		
GENERAL FUND	\$15,848,555		
CONFISCATED ASSETS FUND	\$310,878		
E911 FUND	\$2,007,693		
CAPITAL PROJECTS FUND	\$372,300		
GRAND TOTAL  Source: City of Roswell EV 2014 Apr	\$18,539,426		

Source: City of Roswell FY 2014 Approved Budget

# EMPLOYEES OF THE YEAR



# POLICE OFFICER OF THE YEAR 2013



Master Police Officer Zachary Frommer has been with the Roswell Police Department since 2003 and has been assigned to the Community Relations Unit for two years. Officer Frommer wears many hats in the Department. He serves on North Fulton SWAT as an explosive breacher, a highly technical assignment requiring great attention to detail and sound tactics. These are traits that he also carries over as a Field Training Officer and Police Instructor. He is active in the Crisis Intervention Team initiative, helping officers recognize and effectively handle situations involving persons in a mental health crisis. In his work in the Community Relations Unit, Officer Frommer recognized inconsistencies in levels of preparedness and training regarding security at private schools within the City of Roswell. A critical incident training program was created specifically for private schools, which led to a similar program for the business community. Officer Frommer is a true asset to the Roswell Police Department.

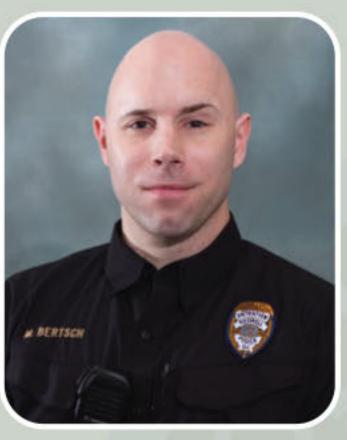
#### SUPERVISOR OF THE YEAR 2013



Sergeant Bernie Holland has been with the Roswell Police Department since 1995 and currently leads the Department's Training Unit. He not only supervises his work group, but the training of the entire Roswell Police Department. He vigorously searches for and develops courses specifically designed to ensure that officers are getting "best in class" training, which in turn leads to "best in class" officers. In addition to his duties supervising the Department's Recruit Training Academy and Block Training Program, he coordinated basic forensic science classes, training all patrol officers in photography and fingerprinting skills was instrumental in the development and implementation of the Department's TASER Program. He constantly researches new legislation, case law and general law enforcement topics, providing clear guidance to the agency. Sgt Holland is also a member of North Fulton SWAT and has garnered the respect of the entire Roswell Police Department.

# EMPLOYEES OF THE YEAR





# DETENTION OFFICER OF THE YEAR 2013

Detention Officer Matthew Bertsch has been with the Roswell Police Department for nine years and is currently assigned to Day

Watch. Officer Bertsch is praised by his coworkers as being a hard worker who is dedicated to the Roswell Police Department and has a wonderful attitude toward his career. He is very reliable with a strong work ethic and style, always completing tasks in a timely manner and has great decision making skills. Officer Bertsch helps set the standard at the Roswell Detention Center.

#### CIVILIAN EMPLOYEE OF THE YEAR 2013





Communications Officer
Colin Renaldo has been
with the Roswell Police
Department for one year
and is currently assigned
to Evening Watch. CO
Renaldo has made a
significant positive impact
in his short time so far in
the Communications
Center. He often comes in

to cover shifts on his off time without complaint, and he has learned and performed at a veteran Communication Officer's level with new technology. In March, Colin provided instructions to help deliver a baby girl over the phone before any units arrived on scene. Colin has a bright future here at the Roswell Police Department.



Mary Ann Kavouras has been with the Roswell Police Department for four years and is currently assigned to the Criminal Investigations Division. Mary Ann is well known for being a positive, helpful and organized asset around the office. She routinely goes out of her way to help any employee and always has a smile on her face. She is very active as the Department's liaison for Relay for Life, working throughout the year promoting the fight against cancer. Mary Ann assisted with the administration of the Hostage Negotiator Summit attended by officers from about a dozen local agencies as well as AMBER Alert training for over 70 students. She even baked cookies and muffins for the students in the evening.

Thanks to these dedicated employees for their exceptional service to the citizens of Roswell!