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2016 ROSWELL POLICE DEPARTMENT ANNUAL REPORT

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FROM THE CHIEF'S DESK

Chief Rusty Grant

On behalf of the talented men and women of the Roswell Police Department, I present our 2016 Annual Report. This report will provide you with an overview of the organization and our operations for the year. It also contains statistics and facts that people are most curious about.



The year was one that brought many changes to the department, including the department's structure. The Training Division has been moved under the Office of Professional Standards (OPS), and the 911 Communications Center was made into its own division.

In 2016, we hired 43 employees, 25 of those were new officers. During the year, police officers Daniel Elzey, Justin Snyder, and Karen Carr were promoted to the rank of Sergeant.

The City of Roswell was recognized by Safe Wise as the 14th safest city in Georgia. Roswell was the largest city ranked in the top 25 category. The men and women of the Roswell Police Department are what make this organization one of the most respected law enforcement agencies in Georgia, and they are here to serve you. We strive to provide excellent police service each and every day.

Regular evaluation and review of current practice is part of what allows us to deliver a consistently high level of service and our officers take an active role in that process. Various committees are in place to review current practices, research available options, and create comprehensive proposals on how we can enhance our efforts and improve the way we do business.

In this report you will find highlights of just a fraction of the great things that Roswell Police Officers have been doing over the past year that make us leaders in the profession. It takes dedicated individuals and a culture of hard work and professionalism to remain at the forefront of the law enforcement community. I have no doubt the men and women of the Roswell Police Department will continue to provide the citizens of Roswell with one of the best departments in the nation.



MAYOR AND COUNCIL



JERE WOOD MAYOR



MARCELO ZAPATA
POST 1



MIKE PALERMO POST 2



DONALD J. HORTON POST 3



JERRY ORLANS
POST 5

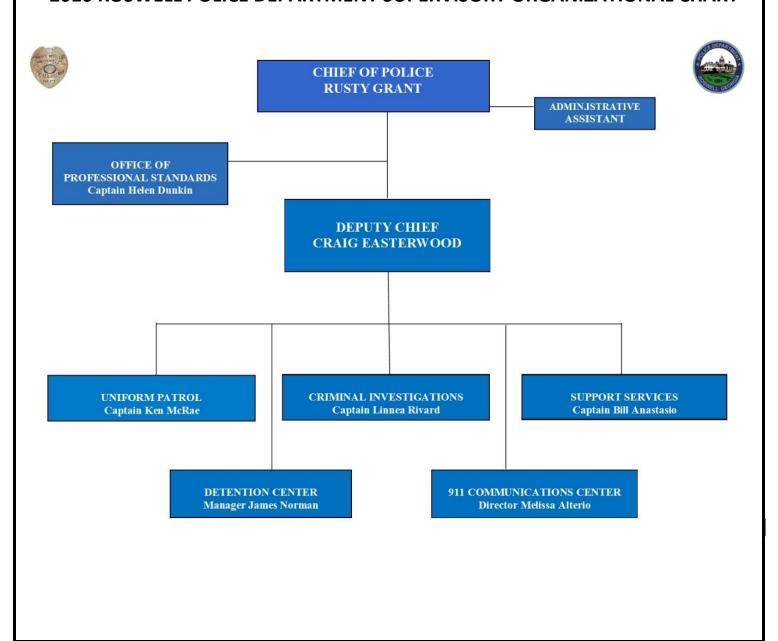


NANCY DIAMOND POST 6

ROSWELL POLICE DEPARTMENT

The Roswell Police Department provides police services to all those who live, work, play, and travel within the 42.02 square miles of the City of Roswell, Georgia. About 94,000 residents call Roswell home, and the 219 employees of the Roswell Police Department work hard to provide the best services possible 365 days a year. The Department has four main divisions: Uniform Patrol, which represents the uniform presence and backbone of the Department; Criminal Investigations, which handles all types of investigations and crime scene processing; Support Services, which supports many of the day-to-day operations of the Department; and Office of Professional Standards, which handles internal affairs and hiring.

2016 ROSWELL POLICE DEPARTMENT SUPERVISORY ORGANIZATIONAL CHART



UNIFORM PATROL DIVISION



A uniformed police officer spends their shift writing reports, conducting traffic investigations, issuing citations, making arrests, and interacting with the community. They patrol all areas of the city to look for criminal activity and answer calls for service.

The Roswell Police Department has divided the City into five patrole zones. Each zone is divided into two beats. The officers work 12-hour shifts and are responsible for all calls for service. Roswell Police Officers take their safety and the

safety of others very seriously, so for many calls, depending on the circumstances of the call, two or more officers may automatically respond. When they are not handling a call for service or typing reports, the officers try to remain active in their beat. This can mean being visible in a problem area, conducting traffic enforcement, talking to a local business owner or resident, or going on a bike or foot patrol in an area not accessible by car.

Roswell Police Officers must remain vigilant at all times to handle any situation that comes their way, which can include anything from a simple

Roswell Police Patrol Zones

B1

A2

C1

D2

E2

UNIFORM PATROL DIVISION cont.

false alarm to a critical life-threatening incident. This means that they must be highly trained and possess quality equipment. Roswell officers are some of the most well-equipped and well-trained officers in the State of Georgia.



Inside the average Roswell police vehicle, in addition to the typical police equipment like a prisoner cage, police radio, and emergency lights, you may find equipment such as stop sticks, which can help officers safely end dangerous pursuits. Officers also carry a ballistic helmet for protection in high-risk operations. A shotgun or rifle may be quickly deployed, when needed, during critical incidents.

Typical safety equipment such as traffic cones, first-aid kit, and fire

extinguisher are standard in the vehicle. Some police vehicles are equipped with a RADAR unit, which can detect the speed of traffic in front of or behind the patrol vehicle whether the patrol vehicle is moving or stationary. Some cars are equipped with an Automatic License Plate Reader (ALPR), which can quickly scan vehicle tags to check for wanted people, suspended licenses, or no insurance violations. Automated External Defibrillators (AEDs) are in most of the vehicles as well. This

year, each officer was issued Narcan, a lifesaving drug administered to overdose patients.

Several other units fall under the Uniform Patrol Division. They include, Traffic Enforcement Unit (TEU), the K-9 Unit, as well as S.W.A.T.

The Traffic Enforcement Unit focuses its attention on enforcement of the State's traffic laws. The unit uses a number of technology-based and statistic-based strategies to identify problem intersections and streets, as well as responding to citizen complaint areas. The unit will create a specific enforcement plan based on the given problem.

TEU is also responsible for investigating most accidents involving City of Roswell vehicles. A reciprocal agreement with the City of Alpharetta allows for their officers to investigate serious accidents involving City of Roswell vehicles and provides Roswell officers to investigate the same for

UNIFORM PATROL DIVISION cont.

City of Alpharetta vehicles. One officer from TEU is assigned to investigate hit-and-run accidents and all officers from the unit thoroughly investigate all fatality and serious injury accidents in the City of Roswell. All of these officers are highly trained and considered to be experts in their field. You may also see members of TEU on motorcycles at special events throughout the City of Roswell.

The Roswell Police Department K-9 Unit falls under Uniform Patrol Division. The K-9 Unit is made up of four teams, one K-9 and one handler per team. They support all divisions in the department. They deal with things such as drug and article detection, suspect apprehension,





and special event appearances. Vehicles for the K-9 team are equipped with a special cage for the K-9, a heat sensor system to regulate the temperature of the K-9 while inside the vehicle and the hot and pop system that allows the handler to release the K-9 when needed. The K-9 is considered to be a police officer and even has its own first aid kit for most situations.

North Fulton S.W.A.T. is a multi-agency tactical unit made up of officers from Roswell Police, Alpharetta Police, and Milton Police. Team members work a variety of full-time assignments and ranks within their respective jurisdictions and come together as North Fulton S.W.A.T. to handle critical incidents. This combination of resources reduces the response time of tactical officers since all three jurisdictions can draw from a larger pool of officers from across

North Fulton County. It also ensures special equipment and specially trained personnel are immediately available to all three jurisdictions, which can be critical in an emergency.

CRIMINAL INVESTIGATIONS



After a crime occurs and the perpetrator has left the scene, the Criminal Investigations Division takes over. Detectives in this division specialize in investigating either persons crimes, property crimes, crimes against children or crime scene processing. The Crime Suppression Unit and Narcotics Unit also fall under the command of the Criminal Investigations Division. Roswell Police also have three detectives assigned to multi-agency task forces to combat the large-scale trafficking of illegal drugs.

Persons Crimes detectives investigate deaths, robberies, rapes, and aggravated assaults, among other things. Specially trained detectives handle all Crimes Against Children investigations. Property Crimes detectives investigate crimes like general theft, burglary, auto theft, and white collar crimes. Two white collar crimes detectives are also active members of the United States Secret

Service White Collar Crimes Task Force, which can provide additional training and resources to aid in their investigations.

The Crime Suppression Unit is a versatile investigative support unit responsible for identifying and addressing specific crime problems and trends within the City. Detectives in this unit must be creative and able to quickly shift focus to different tasks and different types of problem-specific



CRIMINAL INVESTIGATIONS cont.

enforcement. They may employ a variety of tactics, including both high-visibility uniformed enforcement and plain-clothed operations and surveillance. Crime Suppression Detectives also handle prostitution investigations and alcohol compliance investigations.

The Narcotics Unit specializes in detecting, investigating, and prosecuting those persons who violate the laws in reference to illegal narcotics in the City of Roswell. This includes the production, manufacturing, distribution, sale, and chronic use. Investigations can come from a variety of sources, including citizen complaints and anonymous tips, as well as cases referred to the unit by other officers or agencies. As the information is verified, a plan for investigation is formed. While every



investigation is different, some may require traditional strategies such as surveillance, controlled and undercover purchases of narcotics and use of informants. The Narcotics Unit also has at its disposal a number of high-tech tools



that may be employed to gather evidence and keep everyone safe during an investigation. The unit works closely with surrounding agencies, as well as state and federal law enforcement, to share information and work toward common goals in combating illegal drug activity.

The Roswell Police Department has two detectives assigned to High Intensity Drug Traffic Area (HIDTA) groups and one assigned to the Drug

Enforcement Administration (DEA) Task Force. These detectives collaborate with officers from various local, state and federal agencies, combining resources and attacking large-scale drug trafficking problems that can stretch across many jurisdictions. Being a part of these groups brings back invaluable training and resources that can be used locally.

SUPPORT SERVICES



The Support Services Division encompasses a wide variety of job functions. Some are very visible, such as the officers in the Community Relations Unit, and some, such as Records and Permitting, provide a very specific and important service to the public. The Property and Evidence Unit and Training Unit are less visible to the general public but are absolutely vital to maintain the high standards of the Roswell Police Department.

The Records Section receives, maintains and distributes records of police activity. They respond to all requests for reports, including Georgia Open Records Requests, accident, and incident reports. The Roswell Police Department is also responsible for providing permits for liquor pouring and handling, massage therapy, vehicles for hire, weapons discharging, protesting, and public solicitation. The Department has five Administrative Specialists who provide support to the

Police Department and those who visit or call. They are assigned to various areas within the department and perform a variety of duties, including creating, maintaining and distributing forms, files, and reports Investigations for the Criminal online accident Division. report retrieval, as well as performing other necessary administrative services.

The Property and Evidence Unit is responsible for receiving, storing and handling all evidence and property coming in and out of the



SUPPORT SERVICES cont.

Police Department. In 2016, Evidence Technicians handled 4,344 incoming items. Some evidence is transported to the GBI for processing. Upon adjudication of a case, items may be returned, destroyed, or auctioned using propertyroom.com, an online police auction center.

Officers of the Community Relations Unit work to provide a positive link between the Roswell Police Department and the community. The unit is responsible for ongoing



programs including Neighborhood Watch, Citizens' Police Academy, Crime Free Housing Program, among many others. The unit puts together and presents an endless variety of specialized programs for people of all ages, from school children to our senior citizens. Participation in special events, targeted education and information sharing creates partnerships with schools, businesses, and other community groups that prove to be invaluable. The Community Relations Unit is responsible for public information to the news media as well as social media such as Facebook, Twitter, and NextDoor. This year, the Department's Facebook page hit over 11,700 "Likes," as more and more people use it as both a source of information and a way to stay connected with the Police Department.

Some of the more notable programs and events in 2016 included our Critical Incident Training, CyberSafety programs for both parents and kids, and the continuation of the popular radKIDS children's safety program and S.A.F.E.,



women's self-defense awareness class through a partnership with Roswell Recreation and Parks, as well as Safety Town, also a partnership with Roswell Recreation and Parks. Coffee with the Chief events were held at local coffee shops throughout the City as a way for the public to engage with members of the police department, as well as City department heads. Roswell Police Department also partnered with Target once again

SUPPORT SERVICES cont.

for the large National Night Out event in August as well as our Heroes and Helpers event in December. Heroes and Helpers allows underprivileged children to have a very special and fun morning shopping with a police officer and participating in a number of other activities in the store, to include holiday crafts and visiting with Santa Claus.

The Community Relations Unit is responsible for Roswell Police Explorer Post 10, a program for young men and women aged 14-20 who are interested in a possible career in law enforcement. Police Explorers conduct weekly training and compete against other Explorer posts while participating in community service projects.















COMMUNICATIONS CENTER



The 911 Emergency Communications Center is a Division within the Police Department that provides E911 services for the City of Roswell. The 911 Center personnel are recognized for their professionalism, commitment to public safety, leadership and innovation. The center is staffed with civilian personnel working together as 911 call-takers, law enforcement and Fire/EMS dispatchers, trainers, supervisors and managers. They are responsible for answering both emergency and non-emergency calls for service. On a regular basis, they monitor up to nine radio channels with the capabilities to monitor over 80 more, if necessary. The 911 Center personnel are also responsible for ten E911 phone lines and over 40 additional emergency and non-emergency lines. They work using eight full dispatch consoles with Motorola Centra-comm Gold Elite systems, allowing for communication with multiple agencies across metro Atlanta.

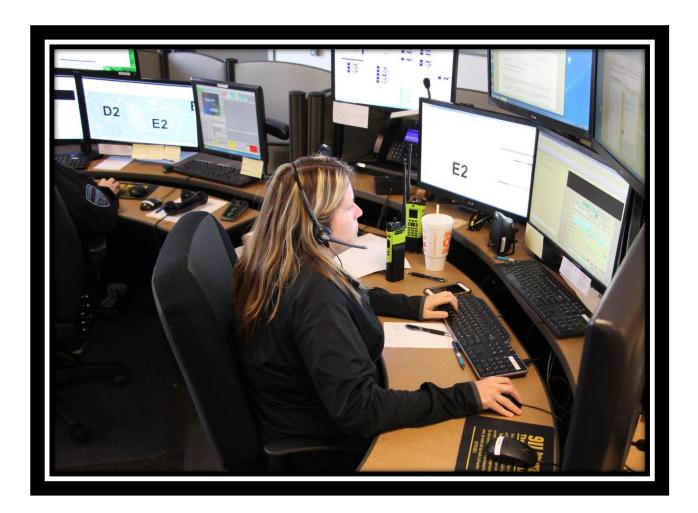
The 911 Center has deployed a comprehensive training program for new communications officer recruits as well as the veteran staff. The 911 Center has also implemented a new career development plan and rank structure for employees in order to provide more consistent work assignments and supervision on all shifts.

The Roswell 911 Center is pursuing professional excellence in several ways. The Center is enrolled the Certification of Training Programs administered by the Association of Public Safety Communications Officials (APCO). In addition, call-processing protocol compliance is increasing through a structured Quality Assurance Program in order to maintain standards with the International Academy of Emergency Dispatch (IAED) in Police, Fire and EMS protocols.

COMMUNICATIONS CENTER cont.

The Commission for Accreditation of Law Enforcement Association (CALEA) has a program specifically for 911 Communications Centers and the Roswell 911 Center will be working towards achieving this accreditation in 2017. These milestones prove that the 911 Center is meeting or exceeding national standards and that our administrative and operational goals reflect the best practices of the industry.

The City of Roswell 911 Center is on its way to becoming a partner with the National Center for Missing and Exploited Children (NCMEC) as a call center of excellence. In order to complete this partnership, staff must complete training, certifications and implement detailed operational policy and procedures in response to calls involving missing or exploited children. Over the course of the next year, the 911 Center will increase involvement in the local community through 911 education, awareness and outreach programs. The City of Roswell's 911 Center has served its citizens and public safety officials for many years and is very intentional in efforts to ensure systems and operations are in line with the excellence that Roswell citizens expect and deserve.



DETENTION CENTER



Since changes made in 2012, the Roswell Detention Center is primarily a 72-hour holding facility. This means that anyone arrested in Roswell and brought to the Detention Center generally will not stay more than three days. Housing a prisoner can be costly, so these efficient procedures keep costs much lower.

The Detention Center is staffed with three shifts of Detention Officers who have a wide variety of duties. The officers book and release inmates, handle court and bonding paperwork, and take care of details such as inmate food service, attorney visits, and court appearances.

An electronic warrant system puts Roswell Police Officers face-to-face with a judge over a computer within minutes for certain charges. Thanks to an agreement with the Fulton County Sheriff's Office, after an arrest, the officer can obtain a warrant and have the inmate transferred to the Fulton County Jail annex in Alpharetta or the main facility in Atlanta.

Certain arrestees must have a bond hearing in Roswell. The judge will come to the jail to conduct bond hearings, or the inmates are transported to Municipal Court for an appearance in front of the judge.

If the prisoner cannot bond out of jail within 72 hours or the prisoner is under sentence by the Roswell Municipal Court, he or she is transferred to a contracted facility in Lumpkin County, GA. The facility, run by the Lumpkin County Sheriff's Department, handles all prisoner services, including transportation to and from Roswell, when necessary.

The Detention Center also uses the TeleHealth Program for inmate medical services. The TeleHealth equipment includes a monitor that allows the inmate to speak with medical personnel as they are being evaluated real time. This reduces costs and logistical issues related to medical services and transports, while increasing officer safety.

OFFICE OF PROFESSIONAL STANDARDS



The Office of Professional Standards (OPS) is responsible for Internal Affairs, Background/Hiring, Investigations, CALEA, Research, Planning and Development, FTO Coordinator and the Department's Training Division. The mission of this office is to uphold the highest level of integrity and training standards for our Department employees.

The Internal Affairs Unit conducts investigations of alleged misconduct against Department employees.

The OPS is also responsible for the Research, Planning & Development of new policies and procedures for the RPD. In 2016, OPS revised 20 policies and researched and completed six (6) new policies that were approved by the Chief of Police.

The Roswell Police Department (RPD) has been nationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1995. On July 29, 2015, the Department was awarded its CALEA Re-Accreditation and for the first time the RPD was awarded the Gold Standard Assessment.

OFFICE OF PROFESSIONAL STANDARDS cont.



Since 2005, the RPD has been accredited through Georgia Association Chief of Police (GACP). These long relationships benefit the Department and citizens of Roswell by providing a framework of standards for the Department to adhere to, resulting in a higher level of service while reducing liability and risk.

The selection of

new employees is the responsibility of the Background/Hiring Investigation Unit, OPS. The selection process is extremely important, as it is the very first step in shaping the future of the Roswell Police Department. An intensive series of tests and background work ensures that only the highest quality applicants become employees. The process helps ensure that only the best officers are hired, as well as only the best Communications and Detention Officers are hired to serve the

Roswell community.

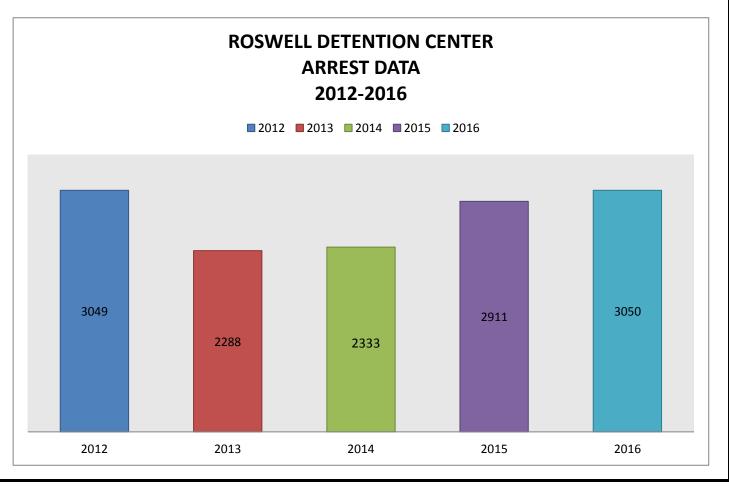
The Training Unit ensures that the best possible training for new recruits, in-service and police personnel from other agencies who avail themselves of our services. Many of these classes are presented at the Roswell-Alpharetta Public Safety Training Center (RAPSTC). In addition to in-service,



rifle and shotgun qualifications, the Training Unit conducts "open-range" firearm training at Sharp Shooter USA Range. This allows officers to stop by, on or off duty, to practice specific skills with Roswell Police instructors, which also focuses on firearms proficiency for our officers.

STATISTICS

FUND	FY17 APPROVED BUDGET
GENERAL FUND	\$18,014,061
CONFISCATED ASSETS FUND	\$203,526
E911 FUND	\$3,184,877
CAPITAL PROJECTS FUND	\$305,500
GRAND TOTAL	\$21,707,964



CRIME ANALYSIS

The FBI designates certain crimes, because of their frequency and severity, as Index Crimes. Statistics regarding these crimes are reported by the Roswell Police Department to the FBI as part of Uniform Crime Reporting (UCR) standards. Internally, department personnel utilize statistical analyses to aid in identifying trends, similarities, and possible perpetrators. It helps officers direct their patrols to more efficiently prevent crime before it happens.

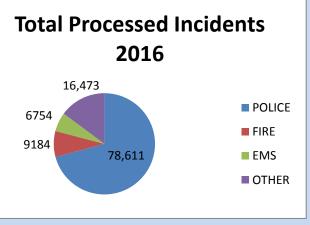


ROSWELL POLICE DEPARTMENT INDEX CRIMES 2016

	HOMICIDE	RAPE	ROBBERY	AGGRAVATED ASSAULT	BURGLARY	LARCENY - THEFT	MOTOR VEHICLE THEFT
JAN	0	0	3	13	18	107	5
FEB	0	4	0	10	15	90	3
MAR	0	1	5	1 1	18	97	2
APR	0	3	1	3	11	115	5
MAY	0	1	2	12	18	141	6
JUN	0	2	4	6	23	112	4
JUL	0	3	5	4	15	112	10
AUG	2	1	3	2	20	178	10
SEP	0	2	2	4	24	124	12
OCT	0	1	12	3	30	90	7
NOV	0	3	2	4	14	110	1 1
DEC	0	3	3	4	22	115	8
TOTAL	2	24	42	76	228	1391	83

STATISTICS

ROSWELL 911







INTERNAL INVESTIGATIONS 2016

	SUSTAINED	EXONERATED	UNFOUNDED	NOT	PENDING	TOTAL
FORMAL				SUSTAINED	INVESTIGATION	
	8	2	0	0	3	13
IQ	SUSTAINED	EXONERATED	UNFOUNDED	NOT	PENDING	TOTAL
				SUSTAINED	INVESTIGATION	
	2	3	8	1	6	20

2016 - HIRING & TRAINING

450
APPLICATIONS

(POLICE)

430

APPLICATIONS (COMMUNICATIONS)

141

APPLICATIONS
(DETENTION
CENTER)

1,021

TOTAL
APPLICATIONS
RECEIVED

39

APPLICANTS HIRED 3.8% WERE HIRED 25,926

TOTAL HOURS of POST TRAINING

Average 182 hours per Officer

PRESCRIPTION DRUGS COLLECTED

249.78 POUNDS

FROM DROP BOX AT STATION
AND OFFSITE FROM THE D.E.A. NATIONAL
DRUG TAKE-BACK DAY



OFFICERS WERE ISSUED NEW GUNS



The Department completed a 24-month project researching new handguns. The research on the project showed the ballistic characteristics of the current 9mm, 40 caliber, and 45 caliber duty rounds to be very similar. We conducted several open range times, where all the officers were invited to test fire a Glock 21 (45 caliber) and Glock 17 (9mm) to compare the handling to their current Glock 22 (40 caliber). The majority of officers who tested the guns preferred the Glock 17.

The Department ultimately chose the Glock platform and selected the Glock 17. Officers felt less recoil with the 9mm, and our current holsters and spare parts can be used on the Glock 17, which saved the department from having to buy all new holsters and parts. Finally, the 9mm ammunition is about 20-25% less to purchase than the 40 caliber ammunition. This reduction in cost will allow the Department to go to a twice annual qualification on handguns without having any increase in ammunition costs.

We completed the transition to the Glock 17 in September. The new guns all have night sights and extra back straps so officers with larger hands can 'customize' the grip to fit their hands.



SPECIAL EVENTS - Heroes and Helpers

There is nothing more rewarding for us than our annual "Heroes and Helpers" event! This was our 4th year partnering with Target. Together, WE raised just over \$7,700 so that child could receive a \$150 Target gift card which allowed them to go on a holiday spree! Our officers were paired with 42 deserving children so that they could help them shop throughout the store.



It is quite heartwarming to hear some of the stories from our officers about the experience they had shopping with "their child". Most of the kids wanted to purchase items for members of their family, instead of themselves. One child even requested to purchase laundry detergent! We sometimes forget the blessings in our lives until you see those that are less fortunate.



This event could not have been made possible without you and the outpouring of support from our volunteers. Citizen Police Academy graduates, police explorers, civilian employees, and family members were at the event to help make this a very special and

memorable occasion for the elementary school-aged children.











SPECIAL EVENTS - New Treadmill & Relay For Life

911 CENTER HAS A NEW TREADMILL



The 911 received a Treadmill console improve the health of our employees! We realized that having a treadmill console is a new phenomenon sweeping the 911 industry. After some research, we learned that the treadmill would keep the 911 operators focused on their work while increasing their fitness level. The dispatchers are in the 911 Center for 12 hours a day, many times they are not able to leave the building for a lunch hour, and although they are able to stand at the console, we wanted something to help keep us 'moving'. Now energized they can feel while doing their work.





Each year, the Roswell Police Department participates in the effort to fight cancer, known as, Relay For Life. In February 2016, our employees started fundraising efforts for "Team Roswell".

Civilian employees were allowed to "buy" the opportunity to wear blue jeans to work on Fridays during the month of April. But the BIGGEST fundraiser by far was the "Hairy Males and Pretty Nails" effort that Chief Grant established this year! This allowed the male officers purchase a card that would allow them to grow facial hair, and the female officers could wear colored nail polish. The donations attributed to this fundraiser topped \$3500!

Counted among the Team Members who were at the top of the fundraising list – Officer Lisa Holland, who collected \$565 in donations, was 3rd out of all City of Roswell employees! 911 Manager, Melissa Alterio, and the City Permits Clerk, Vickie Smith, were also among the top 10 fundraisers within our department.

The Relay For Life event opened with the Survivor Lap, led by members of the SWAT team – Sergeant Ted Desrosiers, Officer Gary Johnson, Officer Colin Jaacks, Officer Phil Koutnik, and Officer Zac Frommer. Over the course of the evening, 20 Police Department employees came out to walk and volunteer at the annual event.



THANK YOU FOR YOUR SERVICE

Officer Bill Lowe and **Communications** Officer Christy Way went above and beyond their duties when they helped reunite an 88 year old woman and her brother. When Officer Lowe responded to a call about a disoriented woman, he quickly realized that the woman, who was driving from Tampa, FL was lost and confused. Together, Officer Lowe and Communications Officer Way agreed to get the woman home so that she could be with her 90-yearold brother in North Carolina. After their shift, the pair teamed up to drive Ms. Betty Morris home. Lowe used his personal truck while C.O. Way followed in the woman's car. The duo received national media attention, and they were honored locally by the Roswell Kiwanis for their kind hearts and compassion.



K-9 BRUNO RETIRES



K-9 Bruno, a Belgian Malinois, retired after eight years of faithful service with the Roswell Police Department. His handler, Officer T.G. Cooper, will be responsible for caring for Bruno at his own residence. Bruno is enjoying his retirement and relaxing with his family at home.

