

Stormwater Services

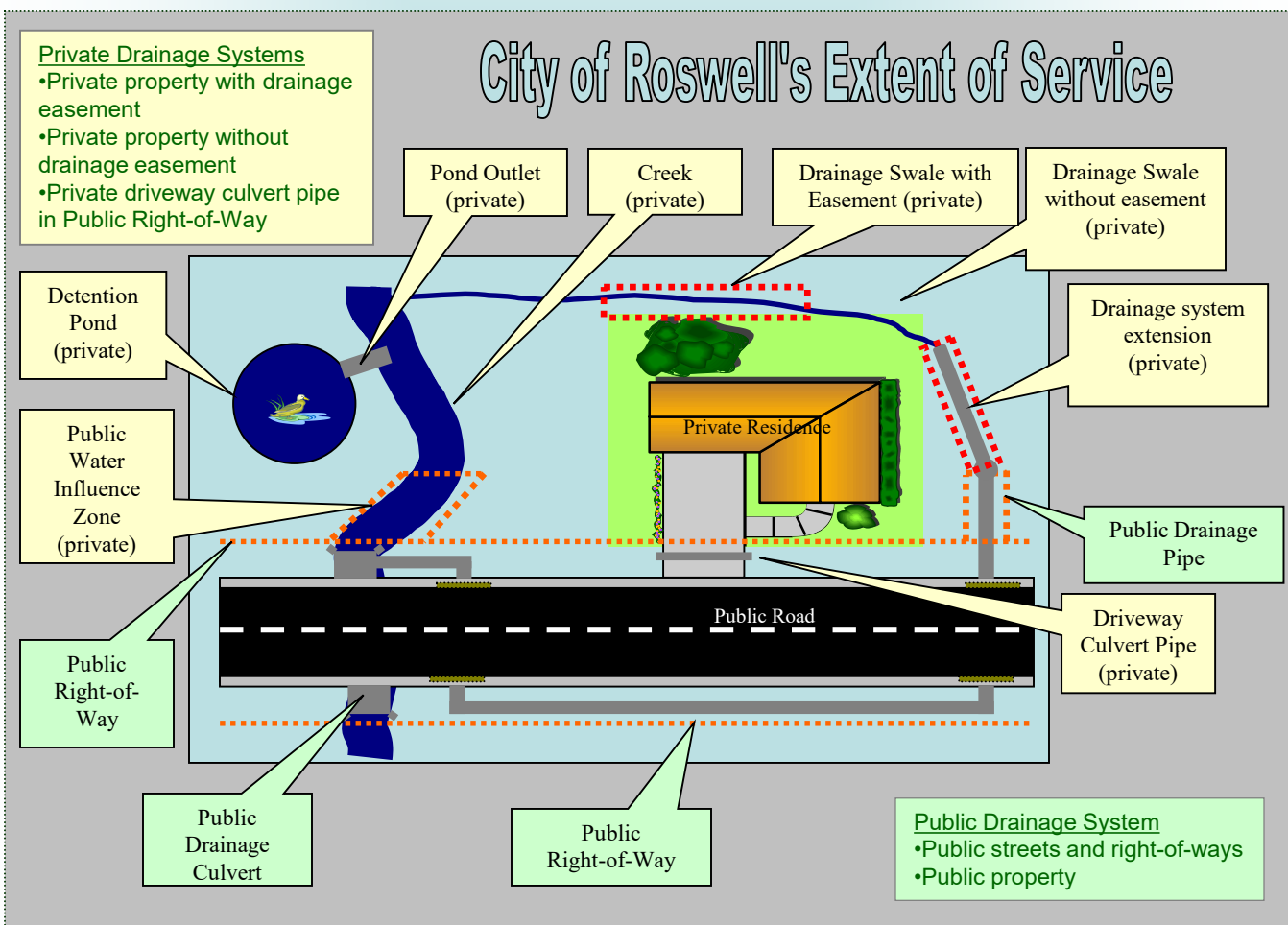
Extent of Service/ Level of Service

Background

The storm drainage system is a network of pipes, open ditches, and other structures that collect and transport stormwater runoff to the nearest stream or lake. Certain elements of the storm drainage system are maintained by the City, while other elements are maintained by the private property owner or Homeowners Association.

The City of Roswell's extent of service (EOS) policy refers to the components of the storm drainage system maintained by the City. The level of service (LOS) policy defines the maintenance activities performed by the City.

City of Roswell's Extent of Service



Level of Service

In the public drainage system the City provides inspections and prioritizes and makes necessary repairs. In private drainage systems, the City provides regulatory enforcement and may provide emergency response in isolated instances. The City of Roswell's drainage system investigator responds to all stormwater concerns and provides a determination of whether the system is public or private.